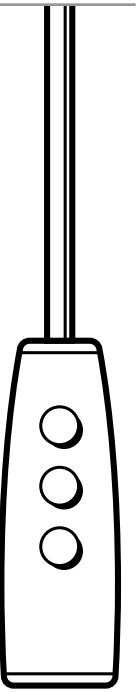
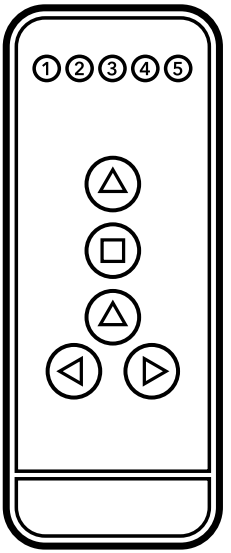
Rechargeable Motivia® Motorization Made Simple

Operating & Programming Guide For Shades





Fabric Shades
Honeycomb Shades
Natural Woven Shades
Roller Shades
Sheer Shadings
Solar Shades

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Customer Service Hours

Monday – Friday: 6am – 7pm PT

Saturday – Sunday: 7am – 4pm PT

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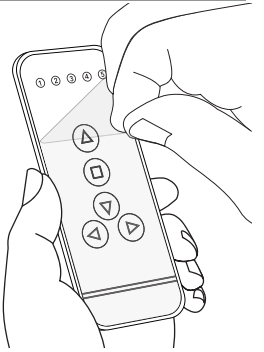
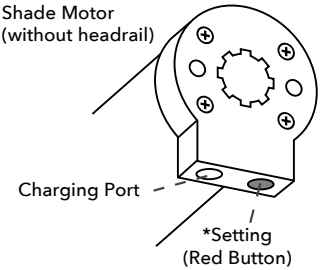
REMOTE CONTROL / LINK REMOTE



For added protection, your remote control arrived with a protective film on top. Please remove this film prior to use. Roller/Solar Shades, Honeycomb Shades and Sheer Shadings will need to be linked to the remote prior to operating your shade. See Link the Remote below.

Link The Remote

The remote control has multiple channels. Before linking the remote, determine which shade(s) you want on which channel. The standard remote has 5 channels. All shades linked to a remote will also automatically be programmed to the "ALL" channel.



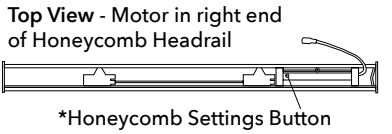
1. Press the SETTING* button on the motor until the shade jogs once. Release the button immediately after the first jog - this should not be more than 3 seconds.

2. Repeat this step for all shades that will be controlled by the same channel.

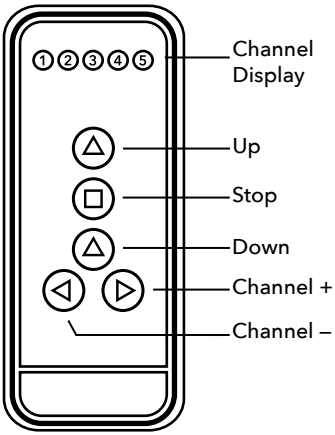
3. Select the channel that you want to program using the CHANNEL selector button.

4. Press and hold the CONFIRM button until the shade(s) jogs once. The shade is now linked to the remote.

5. Repeat steps 1-4 to program the rest of the channels.



*SETTING button is located on the underside of the motor for Roller Shades, Sheer Shadings, Fabric Shades and Natural Woven Shades. For Honeycomb Shades, the SETTING button is located on the top of the motor side of the shade and may require the shade to be uninstalled for access.



Front of Remote

Operate Your Shade With A Motivia® Multi-Channel Remote

Select the desired channel with the CHANNEL buttons. The channel indicator light will illuminate the channel that is on. If all 5 lights are lit, the remote will control all 5 channels at once.

RAISE AND LOWER THE SHADE

Tapping the UP or DOWN buttons for less than 2 seconds will move the shade in short steps. Holding the UP or DOWN buttons down for more than 2 seconds before releasing will operate the shade at the faster standard speed.

Press the UP or DOWN buttons to raise or lower the shade.

Press the STOP button to stop the shade at any position.

OPEN AND CLOSE THE VANES (SHEER SHADINGS ONLY)

Select a channel using the CHANNEL button. (Press right or left side of button to scroll through the channels.)

Lower the shading all the way down, using the DOWN button.

Tapping the UP or DOWN button for less than 2 seconds will move the shade in short steps. This allows precise control of the vane open/close position.

Holding the Up or Down button down for more than 2 seconds before releasing will operate the shade in the faster standard speed.

Adjust Shade Limits (If Desired)

The lower and upper limits have been set at the factory. If you need to make adjustments to the limits, follow the instructions below.

Please Note: When clearing the factory set limits, both the upper and lower limits will need to be reset.

Use the CHANNEL buttons to select the channel for the shade that needs to be adjusted. Then follow the directions below.

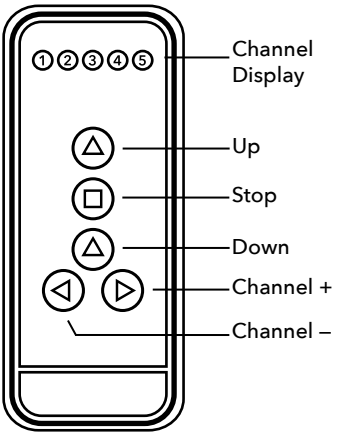
When adjusting one shade, the other shades on that channel need to be temporarily unlinked from the remote (see UNLINK THE REMOTE on page 7).

Follow the limit setting instructions below and then relink shades by following the steps to LINK THE REMOTE on page 3.

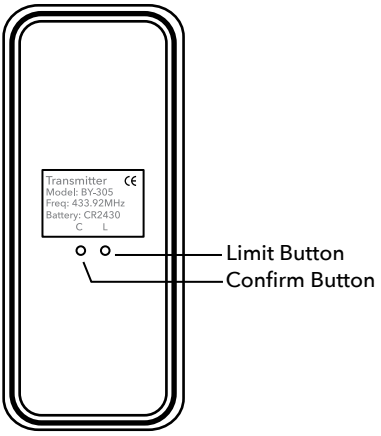
LOWER LIMIT

Hold the LIMIT button until the shade stops jogging.

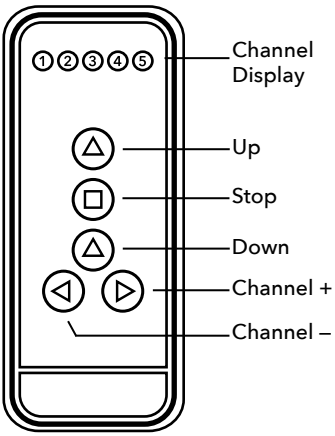
Use the DOWN button to lower the shade. Press stop when the shade is near the desired lower limit.



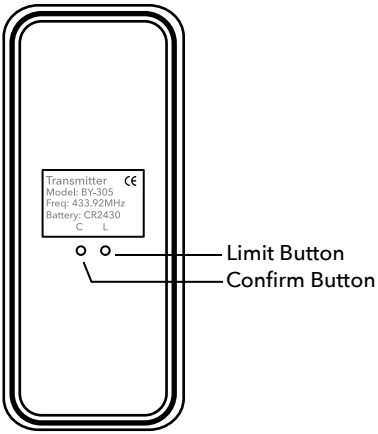
Front of Remote



Back of Remote



Front of Remote



Back of Remote

Use the UP and DOWN buttons to adjust the length more accurately.

Hold the CONFIRM button until the shade jogs. This locks in the lower limit.

UPPER LIMIT

Use the UP button to raise the shade. Press stop when the shade is near the desired upper limit.

Use the UP and DOWN buttons to adjust the upper limit more accurately.

Hold the CONFIRM button until the shade jogs. This locks in the upper limit.

Note: If you also desire to set a favorite position you should do so prior to relinking other shades on that channel. See below to set favorites.

Setting & Using A Favorites Position

When adding a favorite position to one shade, the other shades on that channel need to be temporarily unlinked from the remote (see UNLINK THE REMOTE on page 7).

SETTING A FAVORITE POSITION

Use the UP or DOWN buttons to position the shade at the desired "favorite" position. While holding the LIMIT button, quickly press and hold the UP button. Release both buttons when the shade jogs. When complete, relink shades by following the steps in to LINK THE REMOTE on page 3.

REMOTE CONTROL / UNLINK REMOTE

USING A FAVORITE POSITION

With the shade at either the upper or lower limit, simply press the STOP/ FAVORITE button to bring the shade to the "favorite" position. To go to the "favorite" position from any other location, make sure the shade has been stopped for at least three seconds before pressing the STOP/FAVORITE button.

CHANGING A FAVORITE POSITION

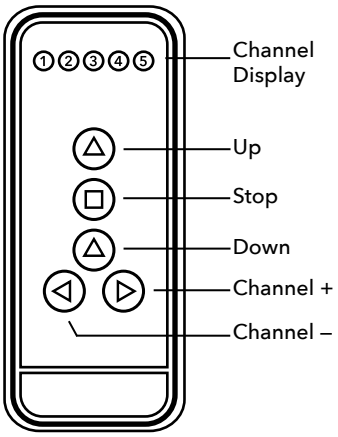
Unlink all other shades on the same channel before changing/erasing the favorite position.

Use the UP or DOWN buttons to position the shade at the desired "favorite" position. While holding the LIMIT button, quickly press and hold the UP button. Release both buttons when the shade jogs.

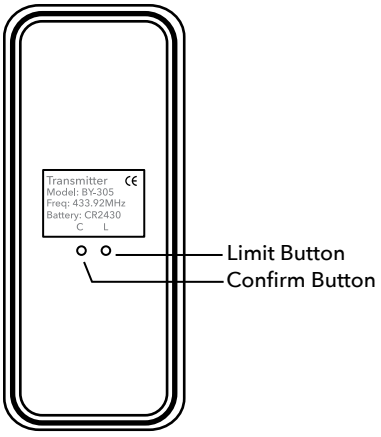
To erase a "favorite" position, bring the shade to the upper limit. Press and hold the LIMIT button on the back of the remote, then press and hold the UP button. Release both buttons when the shade jogs.

Unlink The Remote

To unlink a shade, press and hold the red SETTING* button on the motor until it completes one jog - jog/jog cycle and then release the SETTING* button. Repeat for all other shades on that channel.



Front of Remote



Back of Remote

Advanced Programming

REPLACE ORIGINAL REMOTE, ADD ADDITIONAL REMOTE OR ADD SHADE TO AN ADDITIONAL CHANNEL

1. Press the SETTING* button on the motor until the shade jogs once. Release the button immediately after the first jog - this should not be more than 3 seconds.

2. Repeat this step for all shades that will be controlled by a single channel button.

3. Select the channel that you want to program using the CHANNEL selector button.

4. Press and hold the CONFIRM button until the shade(s) jogs once.

5. Repeat steps 1-4 to program the rest of the channels on a multi-channel remote.

REMOVE A SHADE FROM A REMOTE OR CHANNEL AND LINK IT TO A DIFFERENT REMOTE OR CHANNEL

1. Press and hold the SETTING* until it completes one jog - jog/jog cycle.

2. Release the SETTING* button. The original remote or channels have been unlinked.

3. Press the SETTING* button again on the motor until the shade jogs once. Release the button immediately after the first jog - this should not be more than 3 seconds.

4. Select the channel that you want to program using the CHANNEL selector button.

5. Press and hold the CONFIRM button until the shade(s) jogs once.

6. Repeat steps 3-5 to program the rest of the channels on a multi-channel remote.

*SETTING button is located on the underside of the motor for Roller Shades, Sheer Shadings, Fabric Shades and Natural Woven Shades. For Honeycomb Shades, the SETTING button is located on the top of the motor side of the shade and may require the shade to be uninstalled for access.

Charging
The Motor Battery

When the shade begins to operate slower than normal it is time to charge the battery.

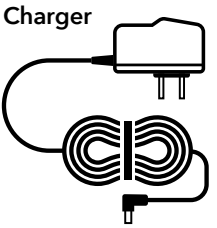
Plug the 8.4v charger into the port on the motor.

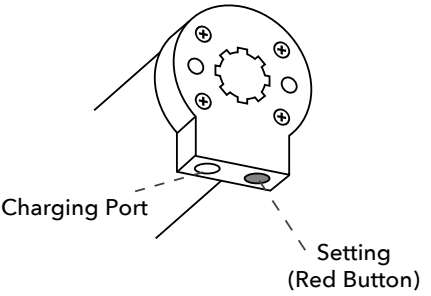
Plug the charger into an electrical outlet.

A red light on the charger indicates that the battery is charging.

To fully charge the batteries, allow the batteries to charge for at least 1 hour after the light on the charger turns green.

A typical charge cycle can take between 4-6 hours.

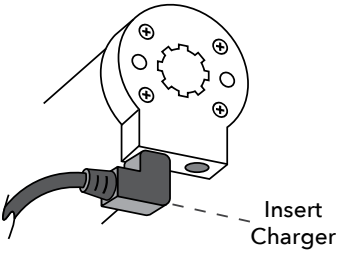


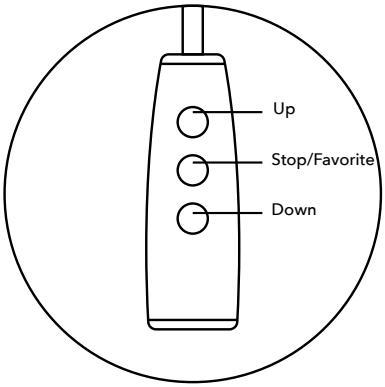


Replacing The Battery
In The Remote

Remove the battery tray from the remote by inserting a fingernail into the indentation on the back of the remote. To avoid the battery falling out of the remote, remove the tray while the remote is face up.

Insert the new battery (CR2430 lithium) into the battery tray so that the writing is facing up (positive up) when the remote is face up. Slide the tray back into the remote.





Operate Your Shade With A Motivia® Wand

FOR ROLLER/ SOLAR SHADES, SHEER SHADINGS & HONEYCOMB SHADES

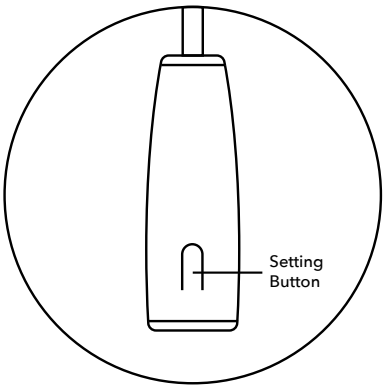
Tapping the UP or DOWN button for less than 2 seconds will move the shade in short steps. Holding the UP or DOWN button down for more than 2 seconds before releasing will operate the shade in the faster standard speed.

RAISE AND LOWER THE SHADE

Press the DOWN or UP button to lower or raise the shade. Press the STOP/FAVORITE to stop the shade at the desired position.

To fully raise or lower the shade, simply press the UP or DOWN button and then release. The shade will automatically stop when it reaches the upper or lower limit. (If the upper or lower limits are not set at the desired positions, see the Adjust Shade Limits section on page 11.)

Note: Upper and lower limits stops are set at the factory. An intermediate, or "favorite" position is not set at the factory. See page 12 for more information.



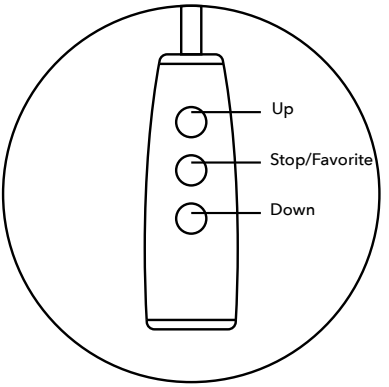
OPEN AND CLOSE THE VANES (SHEER SHADINGS ONLY)

When the shading is fully lowered, tapping the UP button will close the vanes.

Adjust Shade Limits (If Desired)

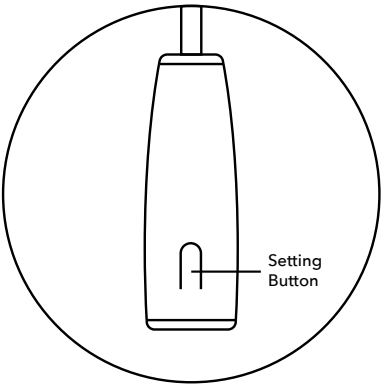
The upper and lower limits have been set at the factory. If you need to make adjustments to the limits, follow the instructions below.

Press the SETTING button on the back of the wand and hold it in until the motor stops beeping. This will clear both the upper and lower factory limits as well as a favorite if one was set.



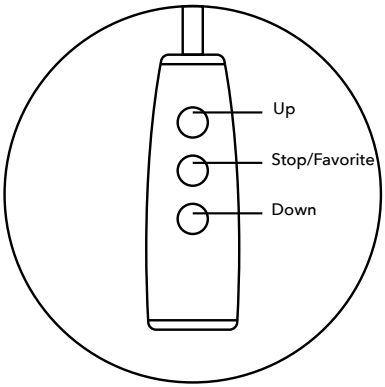
UPPER LIMIT

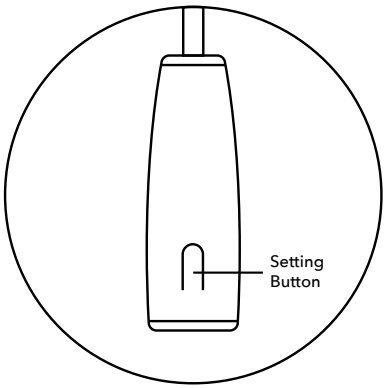
Press the UP button to get the shade close to the desired upper limit and then press the STOP button to stop the shade. Tap the UP or DOWN button to move the shade to the desired position. To save the location, press the SETTING button until the motor beeps.



LOWER LIMIT

Press the DOWN button to get the shade close to the desired lower limit and then press the STOP button to stop the shade. Tap the UP or DOWN button to move the shade to the desired position. To save the location, press the SETTING button until the motor beeps.





Setting & Using A Favorites Position

SETTING A FAVORITE POSITION

Use the UP or DOWN buttons to position the shade at the desired "favorite" position. First press and hold the SETTING button on the back of the wand. While holding the SETTING button press and hold the UP button. Release both buttons when the shade beeps.

USING A FAVORITE POSITION

With the shade at either the upper or lower limit, simply press the STOP/FAVORITE button to bring the shade to the "favorite" position. To go to the "favorite" position from any other location, make sure the shade has been stopped for at least three seconds before pressing the STOP/FAVORITE button.

CHANGING A FAVORITE POSITION

Use the UP or DOWN buttons to position the shade at the new desired "favorite" position. First press and hold the SETTING button on the back of the wand. While holding the SETTING button press and hold the UP button. Release both buttons when the shade beeps.

This establishes a new "favorite" position and erases the old.

To fully charge the batteries, allow the batteries to charge for at least 1 hour after the light on the charger turns green.

A typical charge cycle can take between 4-6 hours.

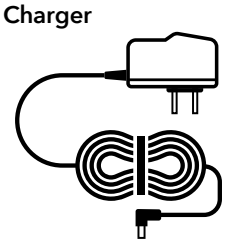
Charging
The Motor Battery

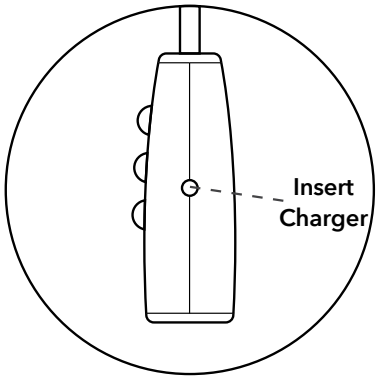
When the shade begins to operate slower than normal, or only beeps when you attempt to operate, it is time to charge the battery.

Plug the 8.4v charger into the port on the wand.

Plug the charger into an electrical outlet.

A red light on the charger indicates that the battery is charging.





PROBLEM	SOLUTION
Shade will not raise or lower.	Recharge motor.
Shade runs slowly.	Recharge motor.
The motor continues to run in one direction.	The limit setting was unsuccessful and needs to be reset.
Channel Display screen on remote does not light up.	Replace the battery in the remote (CR2430).
The distance required to operate shade with remote becomes shorter.	Replace the battery in the remote (CR2430).
Shade goes up when down button is pushed and down when up button is pushed.	Press the LIMIT button on the underside of the remote or the SETTING button on the wand and the STOP button at the same time. Hold until the shade jogs once or beeps. The shade should now move in the correct direction.
The motor beeps when operated.	The battery power is low. Recharge the motor.
Nothing I do seems to work for the Motivia remote shade.	Unlink the remote from the shade. Then relink the remote and reset upper and lower limits.

For more trouble shooting help, call us at 800.248.8888
or visit us online at smithandnoble.com to connect with a live chat assistant,
6am - 6pm Monday - Friday PT, 7am-4pm Saturday & Sunday PT

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